



*We heal and inspire the human spirit.*

**To:** Provider Network  
**From:** IEHP – Finance Department  
**Date:** September 4, 2025  
**Subject:** **Electronic Remittance Advice (ERA) to Improve Efficiency and Reduce Costs!**

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Beginning September 2025, in an effort to increase efficiency and improve security, providers currently receiving both paper and electronic Remittance Advice (RA) will no longer receive paper RA. This change will significantly reduce administrative costs while offering a more secure and efficient experience for our providers.

If you only receive paper RA, this change will not affect you. You will continue to receive paper RA unless you decide to opt for electronic RA.

To sign up for electronic RA, please send your request to [EDISpecialist@iehp.org](mailto:EDISpecialist@iehp.org) to get started.

If you have any questions, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email [ProviderServices@iehp.org](mailto:ProviderServices@iehp.org)

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